



09-16-11

**Agent Advisory
Important Member Mailing
Annual Notice of Change/Evidence of Coverage**

Universal American is distributing the following two important documents to members of our Medicare Advantage (MA) and Medicare Advantage Prescription Drug (MA-PD) plans whose coverage will continue during 2012: the Annual Notice of Change (ANOC) and the Evidence of Coverage (EOC).

The mailing of these documents will continue throughout the month.

The Annual Notice of Change provides MA and MA-PD members with a summary of changes to plan benefits and costs. These changes will take effect on January 1, 2012.

The Evidence of Coverage provides a more detailed description of benefits and costs for 2012.

Please be aware of these mailings should members contact you with any questions. Members should be informed that their coverage will continue with no action required on their part. Members should also be instructed to retain their ANOC/EOC documents in a safe place for reference throughout the year.

- To review a sample ANOC for Medicare Advantage plans, click [here](#) .
- To review a sample ANOC for Medicare Advantage Prescription Drug plans, click [here](#).
- To review a sample EOC for Medicare Advantage plans, click [here](#).
- To review a sample EOC for Medicare Advantage Prescription Drug plans, click [here](#).

Please contact us as follows should you have any questions related to these important member mailings: Agent Services (toll free) at 1-866-649-4423, Monday-Thursday, 8:00 a.m. - 6:00 p.m. Eastern Time, Friday 8:00 a.m.- 5:00 p.m. Eastern Time for assistance.

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